

SUMMARY FOR MARKET AREA: SAN FRANCISCO

CA

Total Access Lines in: SAN FRANCISCO Total = 23794

Percentage Availability of ONA Services By Date for SAN FRANCISCO Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	100.0%	100.0%	100.0%	100.0%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	0.0%	0.0%	0.0%	0.0%
CNS	CF VAR - Remote Act/Cont	Remote Access-CF Variable	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Clbg DA Deliv via BCLID	Clg No.ID Deliv CLASS	100.0%	100.0%	100.0%	100.0%
CNS	Customer Originated Trace	Call Tracing Service	100.0%	100.0%	100.0%	100.0%
CNS	Distinctive Ringing	VIP Alert	100.0%	100.0%	100.0%	100.0%
CNS	Dist Ring Term Screen	Smart Ring	100.0%	100.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Receive Audible MWI	0.0%	0.0%	0.0%	0.0%
CNS	Selective Call Forward'g	Special Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	100.0%	100.0%	100.0%	100.0%
CNS	Speed Calling	Speed Clbg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Saved Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Last Number Redial	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS		Cl Fwd'g Fixed-All clls	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Cl Fwd Bsy No Ans.Fixed	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Acceptance	100.0%	100.0%	100.0%	100.0%
CNS		Anonymous Call Rejection	0.0%	0.0%	0.0%	0.0%
CNS	3rd No. Bllg Inhibited	Bld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		GTE Dial Datalink	100.0%	100.0%	100.0%	100.0%
CNS		Cust.Controllable Ringing	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SAN JOSE

CA

Total Access Lines in: SAN JOSE Total = 70873

Percentage Availability of ONA Services By Date for SAN JOSE Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	94.1%	94.1%	94.1%	94.1%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	100.0%	100.0%	100.0%	100.0%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Alert Transport	Alarm Signal	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	66.0%	65.9%	65.7%	65.5%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	77.8%	100.0%	100.0%	100.0%
BSE	Cllg Bllg Num Deliv FG B	Automatic No. ID	77.8%	100.0%	100.0%	100.0%
BSE	Cllg Bllg Num Deliv FG D	Automatic No. ID	77.8%	100.0%	100.0%	100.0%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Delivv CLASS	77.8%	100.0%	100.0%	100.0%
BSE	CXR Select On Rvse Chrg	800 Service	77.8%	100.0%	100.0%	100.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	77.8%	100.0%	100.0%	100.0%
BSE	MWI- Activation Audible	MWI Audible	53.4%	75.6%	75.7%	75.7%
BSE	Multiline Hunt Group	Hunt Group Arrangement	77.8%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	77.8%	100.0%	100.0%	100.0%
BSE	MLHG - UCD With Queuing	Queuing	77.8%	100.0%	100.0%	100.0%
BSE	Three Way Call Transfer	User Transfer	77.8%	100.0%	100.0%	100.0%
BSE	Remote Call Forwarding	Foreign Exchange	77.8%	100.0%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	77.8%	100.0%	100.0%	100.0%
BSE	3rd No. Bllg Inhibited	Bldd No. Screen'g (BNS)	77.8%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	53.4%	53.5%	53.7%	53.9%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	22.1%	21.9%	21.8%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Derived Ch (Monitoring)	ScanAlert	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	77.8%	100.0%	100.0%	100.0%
CNS	Automatic Recall	Automatic Call Return	77.8%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SAN JOSE

CA

Total Access Lines in: SAN JOSE Total = 70873

Percentage Availability of ONA Services By Date for SAN JOSE Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
CNS	CFBL Intrastwitch	Call Fwd Bsy Li - Fixed	77.8%	100.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	77.8%	77.9%	78.1%	78.2%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	53.4%	75.6%	75.7%	75.7%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	77.8%	100.0%	100.0%	100.0%
CNS	CFDA Intrastwitch	Cl Fwd-No Ans-Fixed	77.8%	100.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	77.8%	100.0%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	77.8%	100.0%	100.0%	100.0%
CNS	CF - Variable	Variable Cl Fwd'g	77.8%	100.0%	100.0%	100.0%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	53.4%	53.5%	53.7%	53.9%
CNS	CF VAR - Remote Act/Cont	Remote Access-CF Variable	53.4%	75.6%	75.7%	75.7%
CNS	Call Waiting - Cancel	Cancel Call Waiting	77.8%	100.0%	100.0%	100.0%
CNS	Clbg DA Deliv via BCLID	Clg No.ID Delivv CLASS	71.9%	94.1%	94.1%	94.1%
CNS	Customer Originated Trace	Call Tracing Service	77.8%	100.0%	100.0%	100.0%
CNS	Distinctive Ringing	VIP Alert	77.8%	100.0%	100.0%	100.0%
CNS	Dist Ring Term Screen	Smart Ring	77.8%	100.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	77.8%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Receive Audible MWI	53.4%	75.6%	75.7%	75.7%
CNS	Selective Call Forward'g	Special Call Forwarding	77.8%	100.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	77.8%	100.0%	100.0%	100.0%
CNS	Speed Calling	Speed Clbg - 8 & 30 Nos.	77.8%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	77.8%	100.0%	100.0%	100.0%
CNS		Saved Number Redial	24.5%	46.5%	46.3%	46.1%
CNS		Last Number Redial	77.8%	100.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	77.8%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	77.8%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	77.8%	100.0%	100.0%	100.0%
CNS		Clb Frwd'g Fixed-All clls	77.8%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Clb Frwd Bsy No Ans.Fixed	77.8%	100.0%	100.0%	100.0%
CNS		Special Call Waiting	24.5%	46.5%	46.3%	46.1%
CNS		Special Call Acceptance	24.5%	46.5%	46.3%	46.1%
CNS		Anonymous Call Rejection	0.0%	0.0%	0.0%	0.0%
CNS	3rd No. Blbg Inhibited	Blld No. Screen'g (BNS)	77.8%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	77.8%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	22.1%	21.9%	21.8%
CNS		GTE Dial Datalink	100.0%	100.0%	100.0%	100.0%
CNS		Cust.Controllable Ringing	77.8%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SAN LUIS OBISPO CA

Total Access Lines in: SAN LUIS OBISPO Total = 1280

Percentage Availability of ONA Services By Date for SAN LUIS OBISPO Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	100.0%	100.0%	100.0%	100.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	90.7%	90.7%	90.6%	90.6%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Alert Transport	Alarm Signal	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Accept Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Request Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	0.0%	0.0%	0.0%	0.0%
BSE	Cllg Bllg Num Deliv FG B	Automatic No. ID	0.0%	0.0%	0.0%	0.0%
BSE	Cllg Bllg Num Deliv FG D	Automatic No. ID	100.0%	100.0%	100.0%	100.0%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Delivv CLASS	100.0%	100.0%	100.0%	100.0%
BSE	CXR Select On Rvse Charg	800 Service	0.0%	0.0%	0.0%	0.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	100.0%	100.0%	100.0%	100.0%
BSE	MWI- Activation Audible	MWI Audible	100.0%	100.0%	100.0%	100.0%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100.0%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	100.0%	100.0%	100.0%	100.0%
BSE	MLHG - UCD With Queuing	Queuing	0.0%	0.0%	0.0%	0.0%
BSE	Three Way Call Transfer	User Transfer	100.0%	100.0%	100.0%	100.0%
BSE	Remote Call Forwarding	Foreign Exchange	100.0%	100.0%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	0.0%	0.0%	0.0%	0.0%
BSE	3rd No. Bllg Inhibited	Bld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
BSE	Hi Cap Hand-Off Svc	Controllink DCS	100.0%	100.0%	100.0%	100.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	100.0%	100.0%	100.0%	100.0%
CNS	Fast Select Accept Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
CNS	Fast Select Request Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Recall	Automatic Call Return	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SAN LUIS OBISPO CA

Total Access Lines in: SAN LUIS OBISPO Total = 1280

Percentage Availability of ONA Services By Date for SAN LUIS OBISPO Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
CNS	CFBL Intrswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Intrswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0.0%	0.0%	0.0%	0.0%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	0.0%	0.0%	0.0%	0.0%
CNS	CF VAR - Remote Act/Cont	Remote Access-CF Variable	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Cllg DA Deliv via BCLID	Cllg No.ID Deliv CLASS	100.0%	100.0%	100.0%	100.0%
CNS	Customer Originated Trace	Call Tracing Service	100.0%	100.0%	100.0%	100.0%
CNS	Distinctive Ringing	VIP Alert	100.0%	100.0%	100.0%	100.0%
CNS	Dist Ring Term Screen	Smart Ring	100.0%	100.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Receive Audible MWI	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Forward'g	Special Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	100.0%	100.0%	100.0%	100.0%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Saved Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Last Number Redial	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS		Cll Frwd'g Fixed-All clls	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Acceptance	100.0%	100.0%	100.0%	100.0%
CNS		Anonymous Call Rejection	0.0%	0.0%	0.0%	0.0%
CNS	3rd No. Bllg Inhibited	Bllld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		GTE Dial Datalink	100.0%	100.0%	100.0%	100.0%
CNS		Cust Controllable Ringing	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SANTA BARBARA

CA

Total Access Lines in: SANTA BARBARA Total = 220976

Percentage Availability of ONA Services By Date for SANTA BARBARA Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	55.6%	55.6%	55.5%	55.4%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	55.6%	55.6%	55.5%	55.4%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	99.5%	99.5%	99.4%	99.4%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	87.8%	87.9%	88.0%	88.2%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	87.8%	87.9%	88.0%	88.2%
BSA	Dedicated Alert Transport	Alarm Signal	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	96.3%	96.3%	96.2%	96.2%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Accept Pkt	Fast Select	55.6%	55.6%	55.5%	55.4%
BSE	Fast Select Request Pkt	Fast Select	55.6%	55.6%	55.5%	55.4%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	13.6%	64.8%	88.2%	88.4%
BSE	Cllg Bllg Num Deliv FG B	Automatic No. ID	13.6%	64.8%	88.2%	88.4%
BSE	Cllg Bllg Num Deliv FG D	Automatic No. ID	13.6%	64.8%	88.3%	88.4%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Delivv CLASS	13.6%	64.8%	88.3%	88.4%
BSE	CXR Select On Rvse Chrg	800 Service	13.6%	64.8%	88.2%	88.4%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	13.6%	64.8%	88.3%	88.4%
BSE	MWI- Activation Audible	MWI Audible	8.0%	59.1%	82.5%	82.6%
BSE	Multiline Hunt Group	Hunt Group Arrangement	13.6%	64.8%	88.3%	88.4%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	13.6%	64.8%	88.3%	88.4%
BSE	MLHG - UCD With Queuing	Queuing	13.6%	64.8%	88.2%	88.4%
BSE	Three Way Call Transfer	User Transfer	13.6%	64.8%	88.3%	88.4%
BSE	Remote Call Forwarding	Foreign Exchange	13.6%	64.8%	88.3%	88.4%
BSE	Route Diversity	Diversity Routing	13.6%	64.8%	88.2%	88.4%
BSE	3rd No. Bllg Inhibited	Bllld No. Screen'g (BNS)	13.6%	64.8%	88.3%	88.4%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	8.0%	7.9%	7.9%	7.8%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	51.2%	74.6%	74.7%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	55.6%	55.6%	55.5%	55.4%
CNS	Fast Select Accept Pkt	Fast Select	55.6%	55.6%	55.5%	55.4%
CNS	Fast Select Request Pkt	Fast Select	55.6%	55.6%	55.5%	55.4%
CNS	Derived Ch (Monitoring)	ScanAlert	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	13.6%	64.8%	88.3%	88.4%
CNS	Automatic Recall	Automatic Call Return	13.6%	64.8%	88.3%	88.4%

SUMMARY FOR MARKET AREA: SANTA BARBARA

CA

Total Access Lines in: SANTA BARBARA Total = 220976

Percentage Availability of ONA Services By Date for SANTA BARBARA Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
CNS	CFBL Intrswitch	Call Fwd Bsy Li - Fixed	13.6%	64.8%	88.3%	88.4%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	13.6%	13.6%	37.0%	36.9%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	8.0%	59.1%	82.5%	82.6%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	13.6%	64.8%	88.3%	88.4%
CNS	CFDA Intrswitch	Cl Fwd-No Ans-Fixed	13.6%	64.8%	88.3%	88.4%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	13.6%	64.8%	88.3%	88.4%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	13.6%	64.8%	88.2%	88.4%
CNS	CF - Variable	Variable Cl Fwd'g	13.6%	64.8%	88.3%	88.4%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	7.8%	7.7%	7.7%	7.6%
CNS	CF VAR - Remote Act/Cont	Remote Access-CF Variable	8.0%	59.1%	82.5%	82.6%
CNS	Call Waiting - Cancel	Cancel Call Waiting	13.6%	64.8%	88.3%	88.4%
CNS	Clbg DA Deliv via BCLID	Clg No.ID Deliv CLASS	8.0%	59.1%	82.5%	82.6%
CNS	Customer Originated Trace	Call Tracing Service	13.6%	64.8%	88.3%	88.4%
CNS	Distinctive Ringing	VIP Alert	13.6%	64.8%	88.3%	88.4%
CNS	Dist Ring Term Screen	Smart Ring	13.6%	64.8%	88.3%	88.4%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	13.6%	64.8%	88.3%	88.4%
CNS	MWI-ATR Audible Msg Wtg	Receive Audible MWI	8.0%	59.1%	82.5%	82.6%
CNS	Selective Call Forward'g	Special Call Forwarding	13.6%	64.8%	88.3%	88.4%
CNS	Selective Call Rejection	Call Block	13.6%	64.8%	88.3%	88.4%
CNS	Speed Calling	Speed Clbg - 8 & 30 Nos.	13.6%	64.8%	88.3%	88.4%
CNS		Busy Number Redial	13.6%	64.8%	88.3%	88.4%
CNS		Saved Number Redial	5.6%	56.8%	80.3%	80.6%
CNS		Last Number Redial	13.6%	64.8%	88.3%	88.4%
CNS	Call Waiting	Call Waiting	13.6%	64.8%	88.3%	88.4%
CNS	Three Way Calling	Three Way Calling	13.6%	64.8%	88.3%	88.4%
CNS	Remote Call Forwarding	Remote Call Forwarding	13.6%	64.8%	88.3%	88.4%
CNS		Cl Fwd'g Fixed-All clls	13.6%	64.8%	88.3%	88.4%
CNS	CFBL/DA	Cl Fwd Bsy No Ans.Fixed	13.6%	64.8%	88.3%	88.4%
CNS		Special Call Waiting	5.8%	57.1%	80.6%	80.8%
CNS		Special Call Acceptance	5.8%	57.1%	80.6%	80.8%
CNS		Anonymous Call Rejection	0.2%	0.2%	23.5%	23.4%
CNS	3rd No. Bllg Inhibited	Bldd No. Screen'g (BNS)	13.6%	64.8%	88.3%	88.4%
CNS		Call Restriction Service	13.6%	64.8%	88.3%	88.4%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	51.2%	74.6%	74.7%
CNS		GTE Dial Datalink	100.0%	100.0%	100.0%	100.0%
CNS		Cust.Controllable Ringing	13.4%	64.6%	88.1%	88.2%

SUMMARY FOR MARKET AREA: SANTA ROSA

CA

Total Access Lines in: SANTA ROSA Total = 4595

Percentage Availability of ONA Services By Date for SANTA ROSA Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	55.6%	55.3%	55.2%	55.1%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	36.3%	36.4%	36.5%	36.8%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	36.3%	36.4%	36.5%	36.8%
BSA	Dedicated Alert Transport	Alarm Signal	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Acc To Ctr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	0.0%	0.0%	36.5%	36.8%
BSE	Cllg Bllg Num Deliv FG B	Automatic No. ID	0.0%	0.0%	36.5%	36.8%
BSE	Cllg Bllg Num Deliv FG D	Automatic No. ID	63.7%	63.6%	63.5%	63.2%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Deliv CLASS	63.7%	63.6%	63.5%	63.2%
BSE	CXR Select On Rvse Chrg	800 Service	0.0%	0.0%	36.5%	36.8%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	63.7%	63.6%	63.5%	63.2%
BSE	MWI- Activation Audible	MWI Audible	63.7%	63.6%	63.5%	63.2%
BSE	Multiline Hunt Group	Hunt Group Arrangement	63.7%	63.6%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	63.7%	63.6%	63.5%	63.2%
BSE	MLHG - UCD With Queuing	Queuing	0.0%	0.0%	0.0%	0.0%
BSE	Three Way Call Transfer	User Transfer	63.7%	63.6%	63.5%	63.2%
BSE	Remote Call Forwarding	Foreign Exchange	63.7%	63.6%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	0.0%	0.0%	36.5%	36.8%
BSE	3rd No. Bllg Inhibited	Bld No. Screen'g (BNS)	63.7%	63.6%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
BSE	Hi Cap Hand-Off Svc	Controllink DCS	100.0%	100.0%	100.0%	100.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Derived Ch (Monitoring)	ScanAlert	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	63.7%	63.6%	63.5%	63.2%
CNS	Automatic Recall	Automatic Call Return	63.7%	63.6%	63.5%	63.2%

SUMMARY FOR MARKET AREA: SANTA ROSA

CA

Total Access Lines in: SANTA ROSA Total = 4595

Percentage Availability of ONA Services By Date for SANTA ROSA Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
CNS	CFBL Intrswitch	Call Fwd Bsy Li - Fixed	63.7%	63.6%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	63.7%	63.6%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	63.7%	63.6%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	63.7%	63.6%	100.0%	100.0%
CNS	CFDA Intrswitch	Cl Fwd-No Ans-Fixed	63.7%	63.6%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	63.7%	63.6%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0.0%	0.0%	0.0%	0.0%
CNS	CF - Variable	Variable Cl Fwd'g	63.7%	63.6%	100.0%	100.0%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	0.0%	0.0%	0.0%	0.0%
CNS	CF VAR - Remote Act/Cont	Remote Access-CF Variable	63.7%	63.6%	63.5%	63.2%
CNS	Call Waiting - Cancel	Cancel Call Waiting	63.7%	63.6%	100.0%	100.0%
CNS	Clig DA Deliv via BCLID	Clg No.ID Deliv CLASS	63.7%	63.6%	63.5%	63.2%
CNS	Customer Originated Trace	Call Tracing Service	63.7%	63.6%	63.5%	63.2%
CNS	Distinctive Ringing	VIP Alert	63.7%	63.6%	63.5%	63.2%
CNS	Dist Ring Term Screen	Smart Ring	63.7%	63.6%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	63.7%	63.6%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Receive Audible MWI	63.7%	63.6%	63.5%	63.2%
CNS	Selective Call Forward'g	Special Call Forwarding	63.7%	63.6%	63.5%	63.2%
CNS	Selective Call Rejection	Call Block	63.7%	63.6%	63.5%	63.2%
CNS	Speed Calling	Speed Clig - 8 & 30 Nos.	63.7%	63.6%	100.0%	100.0%
CNS		Busy Number Redial	63.7%	63.6%	63.5%	63.2%
CNS		Saved Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Last Number Redial	63.7%	63.6%	63.5%	63.2%
CNS	Call Waiting	Call Waiting	63.7%	63.6%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	63.7%	63.6%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	63.7%	63.6%	100.0%	100.0%
CNS		Cl Fwd'g Fixed-All clls	63.7%	63.6%	100.0%	100.0%
CNS	CFBL/DA	Cl Fwd Bsy No Ans.Fixed	63.7%	63.6%	100.0%	100.0%
CNS		Special Call Waiting	63.7%	63.6%	63.5%	63.2%
CNS		Special Call Acceptance	63.7%	63.6%	63.5%	63.2%
CNS		Anonymous Call Rejection	0.0%	0.0%	0.0%	0.0%
CNS	3rd No. Bllg Inhibited	Bld No. Screen'g (BNS)	63.7%	63.6%	100.0%	100.0%
CNS		Call Restriction Service	63.7%	63.6%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		GTE Dial Datalink	100.0%	100.0%	100.0%	100.0%
CNS		Cust.Controllable Ringing	63.7%	63.6%	63.5%	63.2%

SUMMARY FOR MARKET AREA: SARASOTA-BRADENTON FL

Total Access Lines in: SARASOTA-BRADENTON Total = 372713

Percentage Availability of ONA Services By Date for SARASOTA-BRADENTON Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	91.0%	91.0%	91.0%	90.9%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	91.0%	91.0%	91.0%	90.9%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	99.4%	99.4%	99.4%	99.3%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	96.5%	96.6%	96.6%	96.6%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	69.1%	69.0%	69.0%	68.9%
BSA	Dedicated Alert Transport	Alarm Signal	99.5%	99.5%	99.5%	99.5%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	45.0%	45.0%	44.8%	44.7%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Accept Pkt	Fast Select	91.0%	91.0%	91.0%	90.9%
BSE	Fast Select Request Pkt	Fast Select	91.0%	91.0%	91.0%	90.9%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.3%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	91.7%	91.7%	91.7%	91.8%
BSE	Cllg Bllg Num Deliv FG B	Automatic No. ID	91.7%	91.7%	91.7%	91.8%
BSE	Cllg Bllg Num Deliv FG D	Automatic No. ID	91.7%	91.7%	91.7%	91.8%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Delivvy CLASS	91.7%	91.7%	91.7%	91.8%
BSE	CXR Select On Rvse Chrg	800 Service	91.7%	91.7%	91.7%	91.8%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	91.7%	91.7%	91.7%	91.8%
BSE	MWI- Activation Audible	MWI Audible	91.7%	91.7%	91.7%	91.8%
BSE	Multiline Hunt Group	Hunt Group Arrangement	91.7%	91.7%	91.7%	91.8%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	91.7%	91.7%	91.7%	91.8%
BSE	MLHG - UCD With Queuing	Queuing	91.7%	91.7%	91.7%	91.8%
BSE	Three Way Call Transfer	User Transfer	91.7%	91.7%	91.7%	91.8%
BSE	Remote Call Forwarding	Foreign Exchange	91.7%	91.7%	91.7%	91.8%
BSE	Route Diversity	Diversity Routing	91.7%	91.7%	91.7%	91.8%
BSE	3rd No. Bllg Inhibited	Bldd No. Screen'g (BNS)	91.7%	91.7%	91.7%	91.8%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	4.9%	4.9%	5.0%	5.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	86.8%	86.7%	86.8%	86.8%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	91.0%	91.0%	91.0%	90.9%
CNS	Fast Select Accept Pkt	Fast Select	91.0%	91.0%	91.0%	90.9%
CNS	Fast Select Request Pkt	Fast Select	91.0%	91.0%	91.0%	90.9%
CNS	Derived Ch (Monitoring)	ScanAlert	95.1%	95.1%	95.0%	95.0%
CNS	Automatic Callback	Automatic Busy Redial	91.7%	91.7%	91.7%	91.8%
CNS	Automatic Recall	Automatic Call Return	91.7%	91.7%	91.7%	91.8%

SUMMARY FOR MARKET AREA: SARASOTA-BRADENTON FL

Total Access Lines in: SARASOTA-BRADENTON Total = 372713

Percentage Availability of ONA Services By Date for SARASOTA-BRADENTON Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
CNS	CFBL Intrswitch	Call Fwd Bsy Li - Fixed	91.7%	91.7%	91.7%	91.8%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	4.9%	4.9%	5.0%	5.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	91.7%	91.7%	91.7%	91.8%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	91.7%	91.7%	91.7%	91.8%
CNS	CFDA Intrswitch	Cl Fwd-No Ans-Fixed	91.7%	91.7%	91.7%	91.8%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	91.7%	91.7%	91.7%	91.8%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	91.7%	91.7%	91.7%	91.8%
CNS	CF - Variable	Variable Cl Fwd'g	91.7%	91.7%	91.7%	91.8%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	4.9%	4.9%	5.0%	5.0%
CNS	CF VAR - Remote Act/Cont	Remote Access-CF Variable	91.7%	91.7%	91.7%	91.8%
CNS	Call Waiting - Cancel	Cancel Call Waiting	91.7%	91.7%	91.7%	91.8%
CNS	Clbg DA Deliv via BCLID	Clg No.ID Delivv CLASS	91.7%	91.7%	91.7%	91.8%
CNS	Customer Originated Trace	Call Tracing Service	91.7%	91.7%	91.7%	91.8%
CNS	Distinctive Ringing	VIP Alert	91.7%	91.7%	91.7%	91.8%
CNS	Dist Ring Term Screen	Smart Ring	91.7%	91.7%	91.7%	91.8%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	91.7%	91.7%	91.7%	91.8%
CNS	MWI-ATR Audible Msg Wtg	Receive Audible MWI	91.7%	91.7%	91.7%	91.8%
CNS	Selective Call Forward'g	Special Call Forwarding	91.7%	91.7%	91.7%	91.8%
CNS	Selective Call Rejection	Call Block	91.7%	91.7%	91.7%	91.8%
CNS	Speed Calling	Speed Clbg - 8 & 30 Nos.	91.7%	91.7%	91.7%	91.8%
CNS		Busy Number Redial	91.7%	91.7%	91.7%	91.8%
CNS		Saved Number Redial	86.8%	86.7%	86.8%	86.8%
CNS		Last Number Redial	91.7%	91.7%	91.7%	91.8%
CNS	Call Waiting	Call Waiting	91.7%	91.7%	91.7%	91.8%
CNS	Three Way Calling	Three Way Calling	91.7%	91.7%	91.7%	91.8%
CNS	Remote Call Forwarding	Remote Call Forwarding	91.7%	91.7%	91.7%	91.8%
CNS		Cl Fwd'g Fixed-All clls	91.7%	91.7%	91.7%	91.8%
CNS	CFBL/DA	Cl Fwd Bsy No Ans.Fixed	91.7%	91.7%	91.7%	91.8%
CNS		Special Call Waiting	86.8%	86.7%	86.8%	86.8%
CNS		Special Call Acceptance	86.8%	86.7%	86.8%	86.8%
CNS		Anonymous Call Rejection	8.3%	8.3%	8.3%	8.2%
CNS	3rd No. Bllg Inhibited	Bld No. Screen'g (BNS)	91.7%	91.7%	91.7%	91.8%
CNS		Call Restriction Service	91.7%	91.7%	91.7%	91.8%
CNS		MWI Abl Rcv Adbl Rng Brst	86.8%	86.7%	86.8%	86.8%
CNS		GTE Dial Datalink	100.0%	100.0%	100.0%	100.0%
CNS		Cust.Controllable Ringing	91.7%	91.7%	91.7%	91.8%

SUMMARY FOR MARKET AREA: SCRANTON

PA

Total Access Lines in: SCRANTON Total = 1454

Percentage Availability of ONA Services By Date for SCRANTON Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	100.0%	100.0%	100.0%	100.0%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Alert Transport	Alarm Signal	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	0.0%	0.0%	0.0%	0.0%
BSE	Cllg Bllg Num Deliv PG B	Automatic No. ID	0.0%	0.0%	0.0%	0.0%
BSE	Cllg Bllg Num Deliv PG D	Automatic No. ID	0.0%	0.0%	0.0%	0.0%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Delivv CLASS	100.0%	100.0%	100.0%	100.0%
BSE	CXR Select On Rvse Chrg	800 Service	0.0%	0.0%	0.0%	0.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	100.0%	100.0%	100.0%	100.0%
BSE	MWI- Activation Audible	MWI Audible	100.0%	100.0%	100.0%	100.0%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100.0%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	100.0%	100.0%	100.0%	100.0%
BSE	MLHG - UCD With Queuing	Queuing	0.0%	0.0%	0.0%	0.0%
BSE	Three Way Call Transfer	User Transfer	0.0%	0.0%	0.0%	0.0%
BSE	Remote Call Forwarding	Foreign Exchange	100.0%	100.0%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	0.0%	0.0%	0.0%	0.0%
BSE	3rd No. Bllg Inhibited	Bld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Derived Ch (Monitoring)	ScanAlert	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Recall	Automatic Call Return	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SCRANTON

PA

Total Access Lines in: SCRANTON Total = 1454

Percentage Availability of ONA Services By Date for SCRANTON Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0.0%	0.0%	0.0%	0.0%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	CF Var Act w/o Crtys Cal	Variable Call Forwarding	0.0%	0.0%	0.0%	0.0%
CNS	CF VAR - Remote Act/Cont	Remote Access-CF Variable	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Cllg DA Deliv via BCLID	Cllg No.ID Delivv CLASS	100.0%	100.0%	100.0%	100.0%
CNS	Customer Originated Trace	Call Tracing Service	100.0%	100.0%	100.0%	100.0%
CNS	Distinctive Ringing	VIP Alert	100.0%	100.0%	100.0%	100.0%
CNS	Dist Ring Term Screen	Smart Ring	100.0%	100.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Receive Audible MWI	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Forward'g	Special Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	100.0%	100.0%	100.0%	100.0%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Saved Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Last Number Redial	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS		Cll Frwd'g Fixed-All clls	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Acceptance	100.0%	100.0%	100.0%	100.0%
CNS		Anonymous Call Rejection	0.0%	0.0%	0.0%	0.0%
CNS	3rd No. Bllg Inhibited	Bldd No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		GTE Dial Datalink	100.0%	100.0%	100.0%	100.0%
CNS		Cust Controllable Ringing	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SEATTLE

WA

Total Access Lines in: SEATTLE Total = 466148

Percentage Availability of ONA Services By Date for SEATTLE Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	100.0%	100.0%	100.0%	100.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	98.8%	98.7%	98.7%	98.7%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	91.3%	91.2%	91.1%	91.1%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	91.3%	91.2%	91.1%	91.1%
BSA	Dedicated Alert Transport	Alarm Signal	96.8%	96.7%	96.8%	96.8%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	70.1%	70.0%	70.0%	69.9%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Accept Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Request Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	48.2%	95.5%	99.9%	99.9%
BSE	Cllg Bllg Num Deliv FG B	Automatic No. ID	48.2%	94.7%	99.0%	99.0%
BSE	Cllg Bllg Num Deliv FG D	Automatic No. ID	48.2%	94.7%	99.0%	99.0%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Delivv CLASS	43.7%	90.1%	94.4%	94.3%
BSE	CXR Select On Rvse Chrg	800 Service	48.2%	95.5%	99.9%	99.9%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	43.7%	90.1%	94.4%	94.3%
BSE	MWI- Activation Audible	MWI Audible	43.7%	90.1%	94.4%	94.3%
BSE	Multiline Hunt Group	Hunt Group Arrangement	48.2%	95.5%	99.9%	99.9%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	43.7%	90.1%	94.4%	94.3%
BSE	MLHG - UCD With Queuing	Queuing	43.7%	90.1%	94.4%	94.3%
BSE	Three Way Call Transfer	User Transfer	43.7%	90.1%	94.4%	94.3%
BSE	Remote Call Forwarding	Foreign Exchange	48.2%	94.7%	99.0%	99.0%
BSE	Route Diversity	Diversity Routing	48.2%	95.5%	99.9%	99.9%
BSE	3rd No. Bllg Inhibited	Bldd No. Screen'g (BNS)	48.2%	95.5%	99.9%	99.9%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	39.5%	39.5%	39.4%	39.5%
BSE		MegaConnect Svc (SMDS)	78.1%	78.4%	78.6%	78.8%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	46.3%	50.5%	50.3%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	100.0%	100.0%	100.0%	100.0%
CNS	Fast Select Accept Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
CNS	Fast Select Request Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	68.6%	69.0%	69.3%	69.4%
CNS	Automatic Callback	Automatic Busy Redial	43.7%	90.1%	94.4%	94.3%
CNS	Automatic Recall	Automatic Call Return	43.7%	90.1%	94.4%	94.3%

SUMMARY FOR MARKET AREA: SEATTLE

WA

Total Access Lines in: SEATTLE Total = 466148

Percentage Availability of ONA Services By Date for SEATTLE Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
CNS	CFBL Intrastwitch	Call Fwd Bsy Li - Fixed	48.2%	94.7%	99.0%	99.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	48.2%	88.6%	92.9%	92.8%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	48.2%	94.7%	99.0%	99.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	48.2%	94.7%	99.0%	99.0%
CNS	CFDA Intrastwitch	Cl Fwd-No Ans-Fixed	48.2%	94.7%	99.0%	99.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	48.2%	94.7%	99.0%	99.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	43.7%	90.1%	94.4%	94.3%
CNS	CF - Variable	Variable Cl Fwd'g	48.2%	95.5%	99.9%	99.9%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	39.5%	40.3%	40.3%	40.4%
CNS	CF VAR - Remote Act/Cont	Remote Access-CF Variable	43.7%	90.1%	94.4%	94.3%
CNS	Call Waiting - Cancel	Cancel Call Waiting	43.7%	90.1%	94.4%	94.3%
CNS	Clbg DA Deliv via BCLID	Clg No.ID Delivv CLASS	43.7%	90.1%	94.4%	94.3%
CNS	Customer Originated Trace	Call Tracing Service	43.7%	90.1%	94.4%	94.3%
CNS	Distinctive Ringing	VIP Alert	43.7%	90.1%	94.4%	94.3%
CNS	Dist Ring Term Screen	Smart Ring	43.7%	90.1%	94.4%	94.3%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	48.2%	95.5%	99.9%	99.9%
CNS	MWI-ATR Audible Msg Wtg	Receive Audible MWI	39.5%	85.8%	90.0%	89.8%
CNS	Selective Call Forward'g	Special Call Forwarding	43.7%	90.1%	94.4%	94.3%
CNS	Selective Call Rejection	Call Block	43.7%	90.1%	94.4%	94.3%
CNS	Speed Calling	Speed Clbg - 8 & 30 Nos.	48.2%	95.5%	99.9%	99.9%
CNS		Busy Number Redial	43.7%	90.1%	94.4%	94.3%
CNS		Saved Number Redial	4.2%	50.6%	54.9%	54.8%
CNS		Last Number Redial	43.7%	90.1%	94.4%	94.3%
CNS	Call Waiting	Call Waiting	48.2%	95.5%	99.9%	99.9%
CNS	Three Way Calling	Three Way Calling	48.2%	95.5%	99.9%	99.9%
CNS	Remote Call Forwarding	Remote Call Forwarding	48.2%	94.7%	99.0%	99.0%
CNS		Clf Frwd'g Fixed-All clls	48.2%	95.5%	99.9%	99.9%
CNS	CFBL/DA	Clf Frwd Bsy No Ans.Fixed	48.2%	94.7%	99.0%	99.0%
CNS		Special Call Waiting	4.2%	50.6%	54.9%	54.8%
CNS		Special Call Acceptance	4.2%	50.6%	54.9%	54.8%
CNS		Anonymous Call Rejection	0.0%	40.2%	44.4%	44.1%
CNS	3rd No. Bllg Inhibited	Bldd No. Screen'g (BNS)	48.2%	95.5%	99.9%	99.9%
CNS		Call Restriction Service	48.2%	95.5%	99.9%	99.9%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	46.3%	50.5%	50.3%
CNS		GTE Dial Datalink	100.0%	100.0%	100.0%	100.0%
CNS		Cust.Controllable Ringing	43.7%	90.1%	94.4%	94.3%

SUMMARY FOR MARKET AREA: SHEBOYGAN

WI

Total Access Lines in: SHEBOYGAN Total = 15357

Percentage Availability of ONA Services By Date for SHEBOYGAN Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	100.0%	100.0%	100.0%	100.0%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	67.8%	67.5%	67.2%	66.9%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	39.3%	39.2%	39.2%	39.1%
BSA	Dedicated Alert Transport	Alarm Signal	83.3%	83.4%	83.6%	83.7%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	15.5%	15.3%	58.7%	58.5%
BSE	Cllg Bllg Num Deliv PG B	Automatic No. ID	15.5%	15.3%	58.7%	58.5%
BSE	Cllg Bllg Num Deliv PG D	Automatic No. ID	15.5%	15.3%	58.7%	58.5%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Delivv CLASS	15.5%	15.3%	58.7%	58.5%
BSE	CXR Select On Rvse Chrg	800 Service	15.5%	15.3%	58.7%	58.5%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	15.5%	15.3%	58.7%	58.5%
BSE	MWI- Activation Audible	MWI Audible	0.0%	0.0%	43.5%	43.4%
BSE	Multiline Hunt Group	Hunt Group Arrangement	15.5%	15.3%	58.7%	58.5%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	15.5%	15.3%	58.7%	58.5%
BSE	MLHG - UCD With Queuing	Queuing	15.5%	15.3%	58.7%	58.5%
BSE	Three Way Call Transfer	User Transfer	15.5%	15.3%	58.7%	58.5%
BSE	Remote Call Forwarding	Foreign Exchange	15.5%	15.3%	58.7%	58.5%
BSE	Route Diversity	Diversity Routing	15.5%	15.3%	58.7%	58.5%
BSE	3rd No. Bllg Inhibited	Bldd No. Screen'g (BNS)	15.5%	15.3%	58.7%	58.5%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	43.5%	43.4%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Derived Ch (Monitoring)	ScanAlert	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	15.5%	15.3%	58.7%	58.5%
CNS	Automatic Recall	Automatic Call Return	15.5%	15.3%	58.7%	58.5%

SUMMARY FOR MARKET AREA: SHEBOYGAN

WI

Total Access Lines in: SHEBOYGAN Total = 15357

Percentage Availability of ONA Services By Date for SHEBOYGAN Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
CNS	CFBL Intrswitch	Call Fwd Bsy Li - Fixed	15.5%	15.3%	58.7%	58.5%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	15.5%	15.3%	58.7%	58.5%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	0.0%	0.0%	43.5%	43.4%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	15.5%	15.3%	58.7%	58.5%
CNS	CFDA Intrswitch	Cl Fwd-No Ans-Fixed	15.5%	15.3%	58.7%	58.5%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	15.5%	15.3%	58.7%	58.5%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	15.5%	15.3%	58.7%	58.5%
CNS	CF - Variable	Variable Cl Fwd'g	15.5%	15.3%	58.7%	58.5%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	0.0%	0.0%	0.0%	0.0%
CNS	CF VAR - Remote Act/Cont	Remote Access-CF Variable	0.0%	0.0%	43.5%	43.4%
CNS	Call Waiting - Cancel	Cancel Call Waiting	15.5%	15.3%	58.7%	58.5%
CNS	Clig DA Deliv via BCLID	Clg No.ID Deliv CLASS	0.0%	0.0%	43.5%	43.4%
CNS	Customer Originated Trace	Call Tracing Service	15.5%	15.3%	58.7%	58.5%
CNS	Distinctive Ringing	VIP Alert	15.5%	15.3%	58.7%	58.5%
CNS	Dist Ring Term Screen	Smart Ring	15.5%	15.3%	58.7%	58.5%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	15.5%	15.3%	58.7%	58.5%
CNS	MWI-ATR Audible Msg Wtg	Receive Audible MWI	0.0%	0.0%	43.5%	43.4%
CNS	Selective Call Forward'g	Special Call Forwarding	15.5%	15.3%	58.7%	58.5%
CNS	Selective Call Rejection	Call Block	15.5%	15.3%	58.7%	58.5%
CNS	Speed Calling	Speed Clig - 8 & 30 Nos.	15.5%	15.3%	58.7%	58.5%
CNS		Busy Number Redial	15.5%	15.3%	58.7%	58.5%
CNS		Saved Number Redial	15.5%	15.3%	58.7%	58.5%
CNS		Last Number Redial	15.5%	15.3%	58.7%	58.5%
CNS	Call Waiting	Call Waiting	15.5%	15.3%	58.7%	58.5%
CNS	Three Way Calling	Three Way Calling	15.5%	15.3%	58.7%	58.5%
CNS	Remote Call Forwarding	Remote Call Forwarding	15.5%	15.3%	58.7%	58.5%
CNS		Cl Fwd'g Fixed-All clls	15.5%	15.3%	58.7%	58.5%
CNS	CFBL/DA	Cl Fwd Bsy No Ans.Fixed	15.5%	15.3%	58.7%	58.5%
CNS		Special Call Waiting	15.5%	15.3%	58.7%	58.5%
CNS		Special Call Acceptance	15.5%	15.3%	58.7%	58.5%
CNS		Anonymous Call Rejection	0.0%	0.0%	43.5%	43.4%
CNS	3rd No. Bllg Inhibited	Bld No. Screen'g (BNS)	15.5%	15.3%	58.7%	58.5%
CNS		Call Restriction Service	15.5%	15.3%	58.7%	58.5%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	43.5%	43.4%
CNS		GTE Dial Datalink	100.0%	100.0%	100.0%	100.0%
CNS		Cust.Controllable Ringing	15.5%	15.3%	58.7%	58.5%

SUMMARY FOR MARKET AREA: SHERMAN-DENISON TX

Total Access Lines in: SHERMAN-DENISON Total = 35230

Percentage Availability of ONA Services By Date for SHERMAN-DENISON Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	100.0%	100.0%	100.0%	100.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	87.5%	87.6%	87.6%	87.7%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	72.7%	72.8%	73.0%	73.2%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	61.8%	61.9%	62.1%	62.2%
BSA	Dedicated Alert Transport	Alarm Signal	99.6%	99.6%	99.6%	99.6%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Accept Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Request Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	93.5%	93.5%	93.6%	93.6%
BSE	Cllg Bllg Num Deliv PG B	Automatic No. ID	93.5%	93.5%	93.6%	93.6%
BSE	Cllg Bllg Num Deliv PG D	Automatic No. ID	93.5%	93.5%	93.6%	93.6%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Deliv CLASS	93.5%	93.5%	93.6%	93.6%
BSE	CXR Select On Rvse Chrg	800 Service	93.5%	93.5%	93.6%	93.6%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	93.5%	93.5%	93.6%	93.6%
BSE	MWI- Activation Audible	MWI Audible	93.5%	93.5%	93.6%	93.6%
BSE	Multiline Hunt Group	Hunt Group Arrangement	93.5%	93.5%	93.6%	93.6%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	93.5%	93.5%	93.6%	93.6%
BSE	MLHG - UCD With Queuing	Queuing	93.5%	93.5%	93.6%	93.6%
BSE	Three Way Call Transfer	User Transfer	93.5%	93.5%	93.6%	93.6%
BSE	Remote Call Forwarding	Foreign Exchange	93.5%	93.5%	93.6%	93.6%
BSE	Route Diversity	Diversity Routing	93.5%	93.5%	93.6%	93.6%
BSE	3rd No. Bllg Inhibited	Bld No. Screen'g (BNS)	93.5%	93.5%	93.6%	93.6%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	7.7%	7.7%	7.8%	7.8%
BSE		MegaConnect Svc (SMDS)	92.8%	92.8%	92.7%	92.6%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	100.0%	100.0%	100.0%	100.0%
CNS	Fast Select Accept Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
CNS	Fast Select Request Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	93.5%	93.5%	93.6%	93.6%
CNS	Automatic Recall	Automatic Call Return	93.5%	93.5%	93.6%	93.6%

SUMMARY FOR MARKET AREA: SHERMAN-DENISON TX

Total Access Lines in: SHERMAN-DENISON Total = 35230

Percentage Availability of ONA Services By Date for SHERMAN-DENISON Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
CNS	CFBL Intrastwitch	Call Fwd Bsy Li - Fixed	93.5%	93.5%	93.6%	93.6%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	93.5%	93.5%	93.6%	93.6%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	93.5%	93.5%	93.6%	93.6%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	93.5%	93.5%	93.6%	93.6%
CNS	CFDA Intrastwitch	Cl Fwd-No Ans-Fixed	93.5%	93.5%	93.6%	93.6%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	93.5%	93.5%	93.6%	93.6%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	93.5%	93.5%	93.6%	93.6%
CNS	CF - Variable	Variable Cl Fwd'g	93.5%	93.5%	93.6%	93.6%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	0.0%	0.0%	0.0%	0.0%
CNS	CF VAR - Remote Act/Cont	Remote Access-CF Variable	93.5%	93.5%	93.6%	93.6%
CNS	Call Waiting - Cancel	Cancel Call Waiting	93.5%	93.5%	93.6%	93.6%
CNS	Clg DA Deliv via BCLID	Clg No.ID Deliv CLASS	93.5%	93.5%	93.6%	93.6%
CNS	Customer Originated Trace	Call Tracing Service	93.5%	93.5%	93.6%	93.6%
CNS	Distinctive Ringing	VIP Alert	93.5%	93.5%	93.6%	93.6%
CNS	Dist Ring Term Screen	Smart Ring	93.5%	93.5%	93.6%	93.6%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	93.5%	93.5%	93.6%	93.6%
CNS	MWI-ATR Audible Msg Wtg	Receive Audible MWI	7.7%	7.7%	7.8%	7.8%
CNS	Selective Call Forward'g	Special Call Forwarding	93.5%	93.5%	93.6%	93.6%
CNS	Selective Call Rejection	Call Block	93.5%	93.5%	93.6%	93.6%
CNS	Speed Calling	Speed Clg - 8 & 30 Nos.	93.5%	93.5%	93.6%	93.6%
CNS		Busy Number Redial	93.5%	93.5%	93.6%	93.6%
CNS		Saved Number Redial	85.8%	85.8%	85.8%	85.8%
CNS		Last Number Redial	93.5%	93.5%	93.6%	93.6%
CNS	Call Waiting	Call Waiting	93.5%	93.5%	93.6%	93.6%
CNS	Three Way Calling	Three Way Calling	93.5%	93.5%	93.6%	93.6%
CNS	Remote Call Forwarding	Remote Call Forwarding	93.5%	93.5%	93.6%	93.6%
CNS		Cl Fwd'g Fixed-All clls	93.5%	93.5%	93.6%	93.6%
CNS	CFBL/DA	Cl Fwd Bsy No Ans.Fixed	93.5%	93.5%	93.6%	93.6%
CNS		Special Call Waiting	93.5%	93.5%	93.6%	93.6%
CNS		Special Call Acceptance	93.5%	93.5%	93.6%	93.6%
CNS		Anonymous Call Rejection	7.7%	7.7%	7.8%	7.8%
CNS	3rd No. Bllg Inhibited	Bld No. Screen'g (BNS)	93.5%	93.5%	93.6%	93.6%
CNS		Call Restriction Service	93.5%	93.5%	93.6%	93.6%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		GTE Dial Datalink	100.0%	100.0%	100.0%	100.0%
CNS		Cust.Controllable Ringing	85.8%	85.8%	85.8%	85.8%

SUMMARY FOR MARKET AREA: SOUTH BEND

IN

Total Access Lines in: SOUTH BEND Total = 1043

Percentage Availability of ONA Services By Date for SOUTH BEND Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	0.0%	0.0%	0.0%	0.0%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Alert Transport	Alarm Signal	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Acc To Ctr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	0.0%	0.0%	100.0%	100.0%
BSE	Cllg Bllg Num Deliv FG B	Automatic No. ID	0.0%	0.0%	100.0%	100.0%
BSE	Cllg Bllg Num Deliv FG D	Automatic No. ID	0.0%	0.0%	100.0%	100.0%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Deliv CLASS	0.0%	0.0%	100.0%	100.0%
BSE	CXR Select On Rvse Chrg	800 Service	0.0%	0.0%	100.0%	100.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	0.0%	0.0%	100.0%	100.0%
BSE	MWI- Activation Audible	MWI Audible	0.0%	0.0%	100.0%	100.0%
BSE	Multiline Hunt Group	Hunt Group Arrangement	0.0%	0.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	0.0%	0.0%	100.0%	100.0%
BSE	MLHG - UCD With Queuing	Queuing	0.0%	0.0%	100.0%	100.0%
BSE	Three Way Call Transfer	User Transfer	0.0%	0.0%	100.0%	100.0%
BSE	Remote Call Forwarding	Foreign Exchange	0.0%	0.0%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	0.0%	0.0%	100.0%	100.0%
BSE	3rd No. Bllg Inhibited	Bld No. Screen'g (BNS)	0.0%	0.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	Controllink DCS	100.0%	100.0%	100.0%	100.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Derived Ch (Monitoring)	ScanAlert	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	0.0%	0.0%	100.0%	100.0%
CNS	Automatic Recall	Automatic Call Return	0.0%	0.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SOUTH BEND

IN

Total Access Lines in: SOUTH BEND Total = 1043

Percentage Availability of ONA Services By Date for SOUTH BEND Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
CNS	CFBL Intrswitch	Call Fwd Bsy Li - Fixed	0.0%	0.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	0.0%	0.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	0.0%	0.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	0.0%	0.0%	100.0%	100.0%
CNS	CFDA Intrswitch	Cl Fwd-No Ans-Fixed	0.0%	0.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	0.0%	0.0%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0.0%	0.0%	100.0%	100.0%
CNS	CF - Variable	Variable Cl Fwd'g	0.0%	0.0%	100.0%	100.0%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	0.0%	0.0%	0.0%	0.0%
CNS	CF VAR - Remote Act/Cont	Remote Access-CF Variable	0.0%	0.0%	100.0%	100.0%
CNS	Call Waiting - Cancel	Cancel Call Waiting	0.0%	0.0%	100.0%	100.0%
CNS	Clbg DA Deliv via BCLID	Clg No.ID Delivv CLASS	0.0%	0.0%	100.0%	100.0%
CNS	Customer Originated Trace	Call Tracing Service	0.0%	0.0%	100.0%	100.0%
CNS	Distinctive Ringing	VIP Alert	0.0%	0.0%	100.0%	100.0%
CNS	Dist Ring Term Screen	Smart Ring	0.0%	0.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	0.0%	0.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Receive Audible MWI	0.0%	0.0%	100.0%	100.0%
CNS	Selective Call Forward'g	Special Call Forwarding	0.0%	0.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	0.0%	0.0%	100.0%	100.0%
CNS	Speed Calling	Speed Clbg - 8 & 30 Nos.	0.0%	0.0%	100.0%	100.0%
CNS		Busy Number Redial	0.0%	0.0%	100.0%	100.0%
CNS		Saved Number Redial	0.0%	0.0%	100.0%	100.0%
CNS		Last Number Redial	0.0%	0.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	0.0%	0.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	0.0%	0.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	0.0%	0.0%	100.0%	100.0%
CNS		Clb Frwd'g Fixed-All clls	0.0%	0.0%	100.0%	100.0%
CNS	CFBL/DA	Clb Frwd Bsy No Ans.Fixed	0.0%	0.0%	100.0%	100.0%
CNS		Special Call Waiting	0.0%	0.0%	100.0%	100.0%
CNS		Special Call Acceptance	0.0%	0.0%	100.0%	100.0%
CNS		Anonymous Call Rejection	0.0%	0.0%	100.0%	100.0%
CNS	3rd No. Bllg Inhibited	Bllld No. Screen'g (BNS)	0.0%	0.0%	100.0%	100.0%
CNS		Call Restriction Service	0.0%	0.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	100.0%	100.0%
CNS		GTE Dial Datalink	100.0%	100.0%	100.0%	100.0%
CNS		Cust Controllable Ringing	0.0%	0.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SPOKANE

WA

Total Access Lines in: SPOKANE Total = 1207

Percentage Availability of ONA Services By Date for SPOKANE Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	11.8%	11.6%	11.5%	11.3%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	11.8%	11.6%	11.5%	11.3%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	0.0%	0.0%	0.0%	0.0%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Alert Transport	Alarm Signal	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Accept Pkt	Fast Select	11.8%	11.6%	11.5%	11.3%
BSE	Fast Select Request Pkt	Fast Select	11.8%	11.6%	11.5%	11.3%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	100.0%	100.0%	100.0%	100.0%
BSE	Cllg Bllg Num Deliv FG B	Automatic No. ID	0.0%	0.0%	0.0%	0.0%
BSE	Cllg Bllg Num Deliv FG D	Automatic No. ID	0.0%	0.0%	0.0%	0.0%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Delivv CLASS	0.0%	0.0%	0.0%	0.0%
BSE	CXR Select On Rvse Chrg	800 Service	100.0%	100.0%	100.0%	100.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	0.0%	0.0%	0.0%	0.0%
BSE	MWI- Activation Audible	MWI Audible	0.0%	0.0%	0.0%	0.0%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100.0%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	0.0%	0.0%	0.0%	0.0%
BSE	MLHG - UCD With Queuing	Queuing	0.0%	0.0%	0.0%	0.0%
BSE	Three Way Call Transfer	User Transfer	0.0%	0.0%	0.0%	0.0%
BSE	Remote Call Forwarding	Foreign Exchange	0.0%	0.0%	0.0%	0.0%
BSE	Route Diversity	Diversity Routing	100.0%	100.0%	100.0%	100.0%
BSE	3rd No. Bllg Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	11.8%	11.6%	11.5%	11.3%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	11.8%	11.6%	11.5%	11.3%
CNS	Fast Select Accept Pkt	Fast Select	11.8%	11.6%	11.5%	11.3%
CNS	Fast Select Request Pkt	Fast Select	11.8%	11.6%	11.5%	11.3%
CNS	Derived Ch (Monitoring)	ScanAlert	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Recall	Automatic Call Return	0.0%	0.0%	0.0%	0.0%

SUMMARY FOR MARKET AREA: SPOKANE

WA

Total Access Lines in: SPOKANE Total = 1207

Percentage Availability of ONA Services By Date for SPOKANE Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	0.0%	0.0%	0.0%	0.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	0.0%	0.0%	0.0%	0.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	0.0%	0.0%	0.0%	0.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	0.0%	0.0%	0.0%	0.0%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	0.0%	0.0%	0.0%	0.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	0.0%	0.0%	0.0%	0.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0.0%	0.0%	0.0%	0.0%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS	CF VAR - Remote Act/Cont	Remote Access-CF Variable	0.0%	0.0%	0.0%	0.0%
CNS	Call Waiting - Cancel	Cancel Call Waiting	0.0%	0.0%	0.0%	0.0%
CNS	Clbg DA Deliv via BCLID	Clg No.ID Delivv CLASS	0.0%	0.0%	0.0%	0.0%
CNS	Customer Originated Trace	Call Tracing Service	0.0%	0.0%	0.0%	0.0%
CNS	Distinctive Ringing	VIP Alert	0.0%	0.0%	0.0%	0.0%
CNS	Dist Ring Term Screen	Smart Ring	0.0%	0.0%	0.0%	0.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Receive Audible MWI	0.0%	0.0%	0.0%	0.0%
CNS	Selective Call Forward'g	Special Call Forwarding	0.0%	0.0%	0.0%	0.0%
CNS	Selective Call Rejection	Call Block	0.0%	0.0%	0.0%	0.0%
CNS	Speed Calling	Speed Clbg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Saved Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Last Number Redial	0.0%	0.0%	0.0%	0.0%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	0.0%	0.0%	0.0%	0.0%
CNS		Cl Fwd'g Fixed-All clls	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Cl Fwd Bsy No Ans.Fixed	0.0%	0.0%	0.0%	0.0%
CNS		Special Call Waiting	0.0%	0.0%	0.0%	0.0%
CNS		Special Call Acceptance	0.0%	0.0%	0.0%	0.0%
CNS		Anonymous Call Rejection	0.0%	0.0%	0.0%	0.0%
CNS	3rd No. Bllg Inhibited	Bld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		GTE Dial Datalink	100.0%	100.0%	100.0%	100.0%
CNS		Cust.Controllable Ringing	0.0%	0.0%	0.0%	0.0%

SUMMARY FOR MARKET AREA: SPRINGFIELD

MO

Total Access Lines in: SPRINGFIELD Total = 32696

Percentage Availability of ONA Services By Date for SPRINGFIELD Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	59.7%	60.4%	61.1%	61.6%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	35.4%	35.0%	34.7%	34.6%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Alert Transport	Alarm Signal	16.0%	15.8%	15.7%	15.5%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Acc To Ctr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	26.3%	26.1%	47.1%	46.9%
BSE	Cllg Bllg Num Deliv PG B	Automatic No. ID	26.3%	26.1%	47.1%	46.9%
BSE	Cllg Bllg Num Deliv PG D	Automatic No. ID	56.4%	57.3%	67.2%	67.7%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Delivly CLASS	30.1%	31.2%	41.2%	41.7%
BSE	CXR Select On Rvse Chrg	800 Service	26.3%	26.1%	47.1%	46.9%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	30.1%	31.2%	41.2%	41.7%
BSE	MWI- Activation Audible	MWI Audible	30.1%	31.2%	41.2%	41.7%
BSE	Multiline Hunt Group	Hunt Group Arrangement	56.4%	57.3%	79.0%	79.4%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	56.4%	57.3%	67.2%	67.7%
BSE	MLHG - UCD With Queuing	Queuing	26.3%	26.1%	35.3%	35.1%
BSE	Three Way Call Transfer	User Transfer	56.4%	57.3%	67.2%	67.7%
BSE	Remote Call Forwarding	Foreign Exchange	56.4%	57.3%	79.0%	79.4%
BSE	Route Diversity	Diversity Routing	26.3%	26.1%	47.1%	46.9%
BSE	3rd No. Bllg Inhibited	Bldd No. Screen'g (BNS)	56.4%	57.3%	79.0%	79.4%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	9.3%	9.2%
BSE	Hi Cap Hand-Off Svc	Controllink DCS	100.0%	100.0%	100.0%	100.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Derived Ch (Monitoring)	ScanAlert	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	56.4%	57.3%	67.2%	67.7%
CNS	Automatic Recall	Automatic Call Return	56.4%	57.3%	67.2%	67.7%

SUMMARY FOR MARKET AREA: SPRINGFIELD

MO

Total Access Lines in: SPRINGFIELD Total = 32696

Percentage Availability of ONA Services By Date for SPRINGFIELD Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
CNS	CFBL Intrastwitch	Call Fwd Bsy Li - Fixed	56.4%	57.3%	79.0%	79.4%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	56.4%	57.3%	69.7%	70.2%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	56.4%	57.3%	79.0%	79.4%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	56.4%	57.3%	79.0%	79.4%
CNS	CFDA Intrastwitch	Cl Fwd-No Ans-Fixed	56.4%	57.3%	79.0%	79.4%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	56.4%	57.3%	79.0%	79.4%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	26.3%	26.1%	35.3%	35.1%
CNS	CF - Variable	Variable Cl Fwd'g	56.4%	57.3%	79.0%	79.4%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	26.3%	26.1%	26.0%	25.9%
CNS	CF VAR - Remote Act/Cont	Remote Access-CF Variable	30.1%	31.2%	41.2%	41.7%
CNS	Call Waiting - Cancel	Cancel Call Waiting	56.4%	57.3%	79.0%	79.4%
CNS	Cllg DA Deliv via BCLID	Cllg No.ID Deliv CLASS	30.1%	31.2%	41.2%	41.7%
CNS	Customer Originated Trace	Call Tracing Service	56.4%	57.3%	67.2%	67.7%
CNS	Distinctive Ringing	VIP Alert	56.4%	57.3%	67.2%	67.7%
CNS	Dist Ring Term Screen	Smart Ring	56.4%	57.3%	79.0%	79.4%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	56.4%	57.3%	79.0%	79.4%
CNS	MWI-ATR Audible Msg Wtg	Receive Audible MWI	30.1%	31.2%	41.2%	41.7%
CNS	Selective Call Forward'g	Special Call Forwarding	56.4%	57.3%	67.2%	67.7%
CNS	Selective Call Rejection	Call Block	56.4%	57.3%	67.2%	67.7%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	56.4%	57.3%	79.0%	79.4%
CNS		Busy Number Redial	56.4%	57.3%	67.2%	67.7%
CNS		Saved Number Redial	0.0%	0.0%	9.3%	9.2%
CNS		Last Number Redial	56.4%	57.3%	67.2%	67.7%
CNS	Call Waiting	Call Waiting	56.4%	57.3%	79.0%	79.4%
CNS	Three Way Calling	Three Way Calling	56.4%	57.3%	79.0%	79.4%
CNS	Remote Call Forwarding	Remote Call Forwarding	56.4%	57.3%	79.0%	79.4%
CNS		Cll Frwd'g Fixed-All clls	56.4%	57.3%	79.0%	79.4%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	56.4%	57.3%	79.0%	79.4%
CNS		Special Call Waiting	56.4%	57.3%	67.2%	67.7%
CNS		Special Call Acceptance	56.4%	57.3%	67.2%	67.7%
CNS		Anonymous Call Rejection	56.4%	57.3%	57.9%	58.5%
CNS	3rd No. Bllg Inhibited	Bldd No. Screen'g (BNS)	56.4%	57.3%	79.0%	79.4%
CNS		Call Restriction Service	56.4%	57.3%	79.0%	79.4%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	9.3%	9.2%
CNS		GTE Dial Datalink	100.0%	100.0%	100.0%	100.0%
CNS		Cust.Controllable Ringing	56.4%	57.3%	67.2%	67.7%